

Roll No.

Total No. of Pages : 02

Total No. of Questions : 09

BHMCT (Sem.-3,4)
ACCOMMODATION OPERATIONS-III

Subject Code : BHMCT-407-18

M.Code. : 77796

Date of Examination : 13-07-22

Time : 3 Hrs.

Max. Marks : 60

INSTRUCTIONS TO CANDIDATES :

1. SECTION-A is COMPULSORY consisting of TEN questions carrying TWO marks each.
2. SECTION-B contains FIVE questions carrying FIVE marks each and students have to attempt any FOUR questions.
3. SECTION-C contains THREE questions carrying TEN marks each and students have to attempt any TWO questions.

SECTION-A

1. Write briefly :

- a. Degree of discretion
- b. Daily Cleaning
- c. Uniform
- d. Routine Cleaning
- e. Second Service
- f. EPNS
- g. Burning Test
- h. Knitting
- i. Guest Supplies
- j. Freshen Up service

SECTION-B

2. What are the advantages of using Linen?
3. What do you understand by spring cleaning? Explain about various activities performed during spring cleaning.
4. Draw the layout of Linen room of a Large Hotel.
5. Write a short note on importance of Inspection in housekeeping department.
6. Enumerate the functions of tailor room.

SECTION-C

7. What do you understand by the term Yarn? What are its different types and what are the characteristics of Yarn?
8. 'Metal surface usually get tarnished, scratched or rusted unless treated', give the various methods that are used to protect or give finishes to metal?
9. What are the points that you would keep in mind before designing of Uniform?



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BHMCT (Sem.-3,4)
ACCOMMODATION OPERATIONS-III
Subject Code : BHMCT/407/18
M.Code : 77796
Date of Examination : 17-05-2024

Time : 3 Hrs.

Max. Marks : 60

INSTRUCTIONS TO CANDIDATES :

1. SECTION-A is COMPULSORY consisting of TEN questions carrying TWO marks each.
2. SECTION-B contains FIVE questions carrying FIVE marks each and students have to attempt any FOUR questions.
3. SECTION-C contains THREE questions carrying TEN marks each and students have to attempt any TWO questions.

SECTION-A

1. Describe briefly:

- a. Terrazzo
- b. Par stock
- c. Selvege
- d. TPI
- e. EPNS
- f. Semi Hard Flooring
- g. Valet Service
- h. Size of Dinner Napkin and Cocktail Napkin
- i. Seamstress
- j. Guest Loan Item.

SECTION-B

2. Define Textiles. Discuss the fabric construction with the help of a diagram.
3. Explain the following services in a short note :
 - a. Freshen Up Service
 - b. Valet Service
4. Give 5 functions of a tailor.
5. Discuss dirty dozen.
6. Discuss different cleaning frequencies with examples.

SECTION-C

7. Explain the procedure for cleaning and maintaining the following items :
 - a. EPNS Bowl
 - b. Copper Statue
8. Give the importance of Inspection checklist with the help of format.
9. Discuss linen discard management in detail with examples and formats.

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BHMCT (Sem.-3)
ACCOMMODATION OPERATIONS-III
Subject Code : BHMCT-407-18
M.Code : 77796

Time : 3 Hrs.

Max. Marks : 60

INSTRUCTIONS TO CANDIDATES :

1. SECTION-A is COMPULSORY consisting of TEN questions carrying TWO marks each.
2. SECTION-B contains FIVE questions carrying FIVE marks each and students have to attempt any FOUR questions.
3. SECTION-C contains THREE questions carrying TEN marks each and students have to attempt any TWO questions.

SECTION-A

Write briefly :

- 1) What do you mean by White Ragging?
- 2) What do you understand by eye for detail?
- 3) What is Linen Par?
- 4) What do you mean by Cut Downs?
- 5) Differentiate between Centralized & Decentralized Linen room.
- 6) What is Stocktaking?
- 7) Explain Spring Cleaning with example.
- 8) What is Silver Dip?
- 9) What is Ply Yarns?
- 10) What do you mean by Napery?

SECTION-B

- 11) List out commonly neglected areas in hotel guestrooms with regard to cleaning.
- 12) List the selection criteria's you will consider for the following linen items :
 - A) Bed sheets.
 - B) Table cloths for multi cuisine restaurant.
- 13) What is EPNS? How it is cleaned & care in hotels?
- 14) Explain the characteristics of Textile fibers.
- 15) How are fibers classified? Discuss with examples.

SECTION-C

- 16) Write short notes on the following :
 - A) Guest essentials
 - B) Guest Loan items
 - C) Guest amenities
 - D) Guest supplies
- 17) Differentiate between the following :
 - A) Spring & Deep cleaning.
 - B) Second Service & Freshen up Service.
- 18) Discuss importance of inspection in housekeeping operations. List out general duties & responsibilities of housekeeping supervisor.

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BHMCT (Sem.-3)
ACCOMMODATION OPERATION – I

Subject Code : BH-209

M.Code : 14535

Time : 3 Hrs.

Max. Marks : 30

INSTRUCTIONS TO CANDIDATES :

1. SECTION-A is COMPULSORY consisting of TEN questions carrying ONE mark each.
2. SECTION-B contains FIVE questions carrying 2½ (Two and Half) marks each and students has to attempt any FOUR questions.
3. SECTION-C contains THREE questions carrying FIVE marks each and students have to attempt any TWO questions.

SECTION-A

Describe in brief :

- Q1. Thread Count
- Q2. Seer Sucker
- Q3. Spinning
- Q4. Soft furnishing
- Q5. Yarn
- Q6. TPI
- Q7. Union Fabric
- Q8. Percale
- Q9. Animal fibre
- Q10. Pinking Shears

SECTION-B

- Q11. Explain recycling of discard with appropriate format.
- Q12. Describe location and purpose of work in relation to designing of uniform.
- Q13. Enlist and explain 5 equipments used by the tailor.
- Q14. Discuss how linen control can be done in the hotel.
- Q15. Draw a neat layout of uniform room of a 5 star hotel.

SECTION-C

- Q16. Explain with examples how linen par is calculated?
- Q17. Design the uniform for a Chinese speciality restaurant hostess giving details of colour combination, fabric type, accessories and footwear.
- Q18. Discuss the various types of activities carried out in the sewing room.



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